

Sense Professional

Call recording with extension matching

Main features

- High quality, automatic stereo recording for up to thousands of channels
- ISDN30, ISDN2, IP, analogue or mixed line types in one server
- Records all calls via trunk lines with added extension information
- Works on all types of phone system
- Compressed and encrypted recordings
- Integrated call playback user interface with Dual Waveform Player
- Search by Caller ID and individual DDI where presented
- Search by extension name, number, keywords and notes
- Search by date, time, call duration and dialled number
- Playback from any stand-alone or remote PC on the LAN
- Clip section of a call to replay or export
- Call clip can be colour coded, labelled with a heading
- Bulk export of calls or call clips
- Variable playback speed - no change of voice pitch
- Mobile phone recording options
- Select multiple calls in to a playlist
- Add notes to calls and search for calls with notes



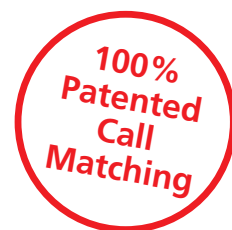
Wave Form player with call clips

1 year Warranty

Optional on-site maintenance & installation

Choose from

- **Basic Rate Sense** ISDN 2 from 2 channels (1 line)
- **Primary Rate Sense** ISDN 30 from 8 channels
- **Analogue Sense** Analogue from 1 channel
- **IP Sense** VoIP Trunk from 1 Channel
- **Bespoke systems** Built to customer requirements including mixed lines
- **Recording Interface** For ISDN 2, 30 or analogue without hard drive or Call Analyser



Includes

- Call recording interface
- Recording software licence
- Optional choice of PC's & Storage

Options

- Voice Firewall to prevent phone system hacking
- 'Your calls are being recorded' announcement
- Pause record for PCI DSS credit card compliance
- Mobile phone recording options

See also

Sense Call Analyser Enterprise with integrated Call Management
Sense Essentials trunk recording interface only

Optional Extras

Larger hard drive, RAID or mirrored hard drives, Network Attached Storage
Hot Swappable Power Supply Unit
Additional concurrent call playback licences
Removable USB Hard Drive
4u Rack Mount Servers



Tower Server Option