

Sense Call Analyser Enterprise

Changing business performance

Main features

- High quality, automatic stereo recording for up to thousands of channels
- ISDN30, ISDN2, IP, analogue or mixed line types in one server
- Integrated call management and analysis
- Works on all types of phone system
- Compressed and encrypted recordings
- Integrated call playback user interface with Dual Waveform Player
- Search by Caller ID and individual DDI where presented
- Search by extension name, number, keywords and notes
- Search by date, time, call duration and dialled number
- Playback from any stand-alone or remote PC on the LAN

- Clip section of a call to replay or export
- Call clip can be colour coded, labelled with a heading
- Bulk export of calls or call clips
- Variable playback speed - no change of voice pitch
- Multiple call management & analysis screen views
- Wallboard with automatic revolving views
- Wallboard tiles flash to alert when predefined levels reached



Playback calls & view performance

1 year Warranty

Optional on-site maintenance & installation

Choose from

- **Basic Rate Sense** ISDN 2 from 2 channels (1 line)
- **Primary Rate Sense** ISDN 30 from 8 channels
- **Analogue Sense** Analogue from 1 channel
- **IP Sense** VoIP Trunk from 1 Channel
- **Bespoke systems** Built to customer requirements including mixed lines
- **Recording Interface** For ISDN 2, 30 or analogue without hard drive or Call Analyser



Includes

- Call recording interface
- Recording & call management software licence
- Optional choice of PC's & Storage

Options

- Voice Firewall to prevent phone system hacking
- 'Your calls are being recorded' announcement
- Pause record for PCI DSS credit card compliance
- Mobile phone recording options

See also

Sense Professional with extension matching
Sense Essentials trunk recording interface only

Optional Extras

Larger hard drive, RAID or mirrored hard drives, Network Attached Storage
Hot Swappable Power Supply Unit
Additional concurrent call playback licences
Removable USB Hard Drive
4u Rack Mount Servers



Tower Server Option